

GUIDELINES FOR STUDENTS STAYING WITH A HOST FAMILY

Please read the information below carefully:

- When you arrive, your host will show you how to use appliances in the kitchen and bathroom. If you don't know where to find something or have any other questions, you can ask your family.
- Try to be polite and respectful of your host family.
- Host families enjoy speaking to students, but they will probably not speak your language- try to practise your English with them!
- If you smoke, ask your family where you can smoke. Usually you can't smoke in the house.
- Tell your family if you think you are going to be late for a meal or if you do not want to eat dinner.
- Tell your family if you are going to stay away overnight.
- No overnight visitors are allowed. If you want to bring a friend into the house, please ask your family first.
- Try not to make too much noise after 10pm.
- You must ask your family before you use any of your own electrical appliances as the voltage might be different.
- You must keep your bedroom and bathroom clean and tidy.
- If you break something by mistake, tell your family and say you are "sorry". You must pay for anything you break or damage in the house.

- If you are under 18 and are not given a key to the house, then we have a study centre and a library at the School which you are free to use until office close time at 5:30pm.
- If you want to move out completely or move to a different host family, you must tell the Accommodation Officer (Holly Burley) at least **one week** before you leave.
- Cancellation policy: You must give one full week's notice if you want to cancel and this must be sent in writing to the School before 5:00pm, and 7 days before you arrive.
- Homestay families are not always two parents with children. Our hosts could be married couples with children, single parents or single persons or two unmarried partners living together. They also have many different cultural backgrounds.
- Some of our host families are not in the centre of Norwich. Please allow 20-40 minutes to travel from your house to the School.
- Your host family can show you how and where to catch the bus to the School, or the way to walk (if close by). If you don't know, please ask the office at school.
- Always have a copy of your host family's name, address and telephone number with you. This is if you get lost and need to find your family's house.
- You will have your own private room, which is not shared with any other person. The room has a bed, wardrobe space or hanging rail and a chest of drawers. You will also have a desk or table and a chair for study in your room or in a common space in the house.
- Half board accommodation: You will have breakfast and dinner every day and a small lunch at the weekends. Please tell your host family if there are any foods you do not like or that you are allergic to.
- Self catering accommodation: you will have a shelf in the fridge and a shelf in a cupboard to keep your food. You must speak to your host family about when you want to cook your meals in the kitchen.

- Some of our families have students from other language schools in Norwich, so please remember that you may not be the only student staying in the home.

If you have any problems, big or small, try to speak to your host family about them. All of our host families want to help you, and want you to feel comfortable while you are staying with them. You can also speak to a member of staff at the School.

Many lasting friendships have been formed between host families and the students who stay with them. We are sure that you will enjoy spending time with your English family.

Good luck and we hope you enjoy your studies!



Accredited by the



for the teaching
of English in the UK



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